FTC INFORMATION

The Federal Trade Commission adopted a law governing the funeral industry, which became effective April 30, 1984, and which was amended as of July 15, 1994. This law is commonly known as the FTC Funeral Rule. It affects YOU, the consumer, and ALL FUNERAL PROVIDERS.

A FUNERAL PROVIDER is any person, partnership, or corporation that sells funeral goods and services to the public. The Funeral Rule covers many aspects of funeral service. Its length makes it impractical to address in its entirety here. However, some of the more significant points are described below.

WHAT DO THESE RULES MEAN TO YOU?

- 1. YOU may obtain information about prices over the telephone.
- 2. YOU must be given a GENERAL PRICE LIST before engaging in the actual arrangement process or the selecting of any funeral goods and services. This list contains itemized prices for various goods and services we offer.
- 3. When inquiring in person, YOU are to be shown PRICE LISTS for caskets and outer burial containers, if either are applicable to your arrangements. These Lists are to contain our retail prices for all caskets not requiring special ordering, and enough information to identify each casket or outer burial container.

An **OUTER BURIAL CONTAINER** is any container which is designed for placement in the grave around the casket, including, but not limited to, burial vaults, grave boxes, and grave liners. *Note: Many cemeteries ask that you have such a container so that the grave will not sink. In most areas of the country, however, NO STATE OR LOCAL LAWS REQUIRE YOU TO BUY SUCH A CONTAINER.*

4. You are to be given, at the conclusion of the arrangement discussion, a statement of funeral goods and services. This document will list the funeral goods and services selected, along with their prices. It should be a written statement for your retention and include the specifically itemized cash advances to the extent the price is known.

A CASH ADVANCE ITEM is any item obtained from a third party and paid for by the funeral provider on your behalf. NOTE: These cash advance items may not be included on the GENERAL PRICE LIST, but should be shown on your statement describing the funeral goods and services you selected.

OUR GENERAL PRICE LIST

Prices are effective as of 04/01/2024 and are subject to change without notice.

OUR GUARANTEE TO YOU

Our focus is to provide quality and value, knowing that the best way to remain in business in the future is to take extraordinary care of the people we are serving today. It is a simple philosophy that has served us well.

As a family owned and operated funeral service firm, we know that the most valuable thing we possess cannot be seen or touched—it is the goodwill toward our firm. Therefore, our guarantee is very simple: If you are not completely satisfied with any of our professional services or facilities, you will not be charged for that service.

AFTER THE SERVICE

Mental health experts agree that our society today generally does a poor job in addressing the needs of people who grieve. People sometimes forget that death of a loved one is one of life's most traumatic experiences. At TMG, we have responded by offering support beyond the time of the funeral.

We will assist those who select Tippecanoe for services as well as those who do not. We will provide you with educational and inspirational materials. We also maintain one of the most comprehensive bereavement resource centers. Our Aftercare Specialists provide direct assistance to people in need as well as information about support groups, books, videos, pamphlets, and other materials designed to assist children, adolescents, and adults. There is no charge for any of these services.

ITEMIZATION SELECTIONS

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for basic service and overhead. If legal or other restrictions require you to purchase any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR, STAFF, & OVERHEAD

\$ 2,300.00

Our fee for the basic services of funeral director and staff includes, but is not limited to: staff to respond to initial request for service (within a 25 mile service radius); arrangement conference with family and responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of funeral notice; and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault companies, and others as required.

Also, included in this charge are overhead expenses relative to our facilities such as professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory cost, recordkeeping, and secretarial and administrative expenses. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

EMBALMING \$ 745.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with a viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

OTHER PREPARATION & PERSONAL CARE OF THE DECEASED

\$ 200.00

This service includes but is not limited to restoration and cosmetology, casketing, general positioning and handling of the deceased, hair dressing, special care of autopsies, disinfecting, dressing, or wrapping.

Refrigeration (after 72 hours only, then per day charge)

\$ 100.00

Special care for autopsied cases

200.00

ADDITIONAL SERVICES (Weekday use of our facility & staff for):

A. VISITATION AT THE FUNERAL HOME

\$ 495.00

One day visitation or portion thereof. Our services will include visitation setup, use of a visitation room for up to two hours, placement of the encased deceased, display of floral arrangements, parking lot assistance, and supervision and attendants during the visitation.

B. VISITATION AT ANOTHER FACILITY

\$ 745.00

One day visitation or portion thereof. Our services will include visitation setup, placement of the encased deceased, display of floral arrangements, parking lot assistance, and supervision and attendants during the visitation for up to two hours. Does not include rental fee for the other facility or funeral home.

C. FUNERAL CEREMONY AT THE FUNERAL HOME

495.00

Our services include coordinating the funeral arrangements, setup, and use of facilities for funeral ceremony, supervision of funeral, and supervision of committal or other disposition service for up to two hours.

D. FUNERAL CEREMONY AT A CHURCH OR OTHER RELIGIOUS FACILITY

\$ 745.00

Our services include coordinating the funeral arrangements, setup, supervision of funeral, supervision of committal or other disposition service, equipment, and additional staff necessary to conduct a funeral at a church or another facility for up to two hours. (This does not include any charges for the other facility.)

E. MEMORIAL SERVICE AT THE FUNERAL HOME

\$ 875.00

Our services include coordinating the memorial service (a service without the deceased present), supervision, setup and use of facilities for up to two hours of visitation just prior to the memorial service. (A memorial package will need to be selected.)

F. MEMORIAL SERVICE AT ANOTHER FACILITY

\$ 1,095.00

Our services include coordinating the memorial service (a service without the deceased present), supervision and additional staff necessary to setup for visitation and conduction of memorial service at another facility for up to two hours. (A memorial package will need to be selected. This does not include any charges for the other facility.)

G. USE OF EQUIPMENT & STAFF FOR GRAVESIDE SERVICE

\$ 400.00

Our services include coordinating the graveside service if no funeral service has been selected for supervision, equipment, and staff necessary to conduct the graveside service. (If desired, a memorial package will need to be selected.)

TRANSPORTATION / OTHER CHARGES

| Transfer of the deceased to the Funeral Home | \$ 295.00 |
|--|--------------|
| Transfer for individuals over 300 pounds | \$ 595.00 |
| Mileage charge for travel outside of Tippecanoe County: Per mile | \$ 3.75 |
| Additional hour of visitation (per hour) | \$ 250.00 |
| Additional charge per day for services on Saturday or Sunday | \$ 500.00 |

AUTOMOTIVE EQUIPMENT: (Add \$2.75 per mile to rates shown below for travel outside of Tippecanoe County for each of these vehicles.)

| Α. | Funeral Coach | \$ 295.00 |
|----|---------------|--------------|
| В. | Utility Van | \$ 125.00 |
| C. | Limousine | \$ 295.00 |

CASKETS \$ 1,150.00 to \$27,495.00

A complete list of burial and cremation caskets, as well as alternative containers will be provided at the funeral home.

MISCELLANEOUS ITEMS:

| FLOWERS: | \$ 95.00 | to \$ 1 | ,000.00 |
|---|-------------|---------|---------|
| ACKNOWLEDGMENT CARDS (PER CARD) | | \$ | 3.00 |
| SERVICE FOLDERS (PER FOLDER) | | \$ | 3.00 |
| REGISTER BOOK | | \$ | 100.00 |
| MEMORIAL BOOK PACKAGE | | \$ | 350.00 |
| PRAYER CARDS (PER 25) | | \$ | 50.00 |
| CRUCIFIX | | \$ | 25.00 |
| FLAG CASE | | \$ | 225.00 |
| AIR TRAY OR COMBO | | \$ | 600.00 |
| CREMATION PROCESS | | \$ | 250.00 |
| CREMATION PROCESS (INDIVIDUALS OVER 300 POUNDS) | | \$ | 350.00 |
| VIDEO SLIDE SHOW | | \$ | 25.00 |

<u>Exclusion of Warranty</u>: The only warranties, expressed or implied, granted in connection with the merchandise sold with this funeral service, are the expressed written warranties, if any, extended by the manufacturers thereof, no other warranties, and no warranties of merchantability or fitness for a particular purpose are extended by this funeral home.



ALTERNATIVE SERVICE SELECTIONS

FORWARDING THE DECEASED TO ANOTHER FUNERAL ESTABLISHMENT

\$ 2,640.00

This charge includes removal of the deceased from the place of death within Tippecanoe County; basic services of the funeral director and staff; a proportionate share of overhead costs; embalming, other preparation of the deceased, necessary authorizations, and local transportation to the airport. This charge does not include visitation, rites or ceremonies prior to forwarding of the remains. Additional mileage charges apply outside a 25 mile service radius.

RECEIVING THE DECEASED FROM ANOTHER FUNERAL ESTABLISHMENT

\$ 2,725.00

This charge includes the receiving of or the picking up of the deceased which is casketed within Tippecanoe County; other preparation of the deceased; transportation of the deceased to the cemetery within Tippecanoe County; basic services of the funeral director and staff; and a proportionate share of overhead costs. This charge does not include visitation, rites or ceremonies nor does it include cemetery related items, such as a service at the cemetery, grave, vault, or opening and closing of the grave.

IMMEDIATE BURIAL \$ 2,590.00 to \$ 7,315.00

This charge includes the removal of the deceased from the place of death (within a 25 mile service radius), transportation to the cemetery (within a 25 mile service radius), other preparation of the deceased, necessary authorizations and basic services of the funeral director and staff; and a proportionate share of overhead costs. This charge does not include any embalming, visitation, rites, or ceremonies, nor does it include cemetery related items, such as a service at the cemetery, grave, vault, or opening and closing of the grave.

A. IMMEDIATE BURIAL WITH CONTAINER PROVIDED BY THE PURCHASER

\$ 2,590.00

(All such containers must meet any applicable state and cemetery requirements). This charge does not include any embalming, visitation, rites or ceremonies, nor does it include cemetery related items, such as a service at the cemetery, grave, vault, or opening and closing of the grave.

B. IMMEDIATE BURIAL WITH MINIMUM CASKET

\$ 3,690.00

This charge does not include any embalming, visitation, rites, or ceremonies, nor does it include cemetery related items, such as a service at the cemetery, grave, vault, or opening and closing of the grave.

C. IMMEDIATE BURIAL w/CASKET PURCHASED FROM OUR FUNERAL HOME \$ 3,740.00 to \$ 30,085.00 (including the cost of the casket) This charge does not include any embalming, visitation, rites or ceremonies, nor does it include cemetery related items, such as a service at the cemetery, grave, vault, or opening and closing of the grave.

DIRECT CREMATION \$ 1,745.00 to \$ 2,295.00

Our charge for a direct cremation (without ceremony) includes: basic services of funeral director and staff; a proportionate share of overhead costs; removal of remains; transportation to crematory; necessary authorizations. Cremation process fee not included. Direct Cremations cannot be combined with the "Additional Services" listed on page 2.

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are a cardboard box or an unfinished wood box.

| A. | Direct cremation with container provided by the purchaser | \$ 1,745.00 |
|----|---|----------------|
| В. | Direct cremation with alternative container | \$ 1,995.00 |
| C. | Direct cremation with an unfinished wood box | \$ 2,240.00 |
| D. | Direct cremation with a basic identification box | \$ 2,295.00 |

SINGLE DAY VISITATION WITH FORWARDING TO ANOTHER FUNERAL ESTABLISHMENT

This service includes the basic service of the funeral director and staff, transfer of the deceased to the funeral home (within a 25 mile service radius), embalming, other preparation of the deceased, use of facilities for up to four hours of visitation on a weekday, funeral coach to transfer to another funeral establishment or to an airport (within a 25 mile service radius).

CREMATION SERVICES SELECTIONS

*THE TRADITIONAL CREMATION SERVICE WITH A COMMITTAL SERVICE

4,995.00

This service includes the basic services of the funeral director and staff, transfer of the deceased to the funeral home (within a 25 mile service radius), embalming, other preparation of the deceased, use of facilities and staff for visitation (one day) on a weekday and then a funeral ceremony or ceremony in another facility the next weekday, the committal or other disposition service, and the automotive equipment to transfer cremated remains and flowers to place of committal or disposition service (within a 25 mile service radius).

THE ABOVE SERVICE WITHOUT A COMMITTAL OR DISPOSITION SERVICE

4,595.00

*THE SINGLE DAY CREMATION SERVICE WITH A COMMITTAL SERVICE

4.455.00

This service includes the basic services of the funeral director and staff, transfer of the deceased to the funeral home (within a 25 mile service radius), embalming, other preparation of the deceased, weekday use of facilities for two hours of visitation and same day funeral ceremony or ceremony in another facility, and the committal or disposition service, and the automotive equipment to transfer cremated remains and flowers to place of committal or other disposition service (within a 25 mile service radius).

THE ABOVE SERVICE WITHOUT A COMMITTAL OR DISPOSITION SERVICE

\$ 4,055.00

* CREMATION WITH A MEMORIAL SERVICE AND COMMITTAL

\$ 4.455.00

This service includes the basic services of the funeral director and staff, transfer of the deceased to the funeral home (within a 25 mile service radius), other preparation of the deceased, weekday use of facilities for two hours of visitation (without the deceased present) immediately prior to the Memorial Service or service in another facility, the committal or other disposition service, and the automotive equipment to transfer cremains and flowers to place of committal or other disposition service (within a 25 mile service radius.)

THE ABOVE SERVICE WITHOUT A COMMITTAL OR DISPOSITION SERVICE

\$ 4,055.00

* CREMATION WITH A GRAVESIDE SERVICE

\$ 2,995.00

This service includes the basic services of the funeral director and staff, transfer of the deceased to the funeral home (within a 25 mile service radius), other preparation of the deceased, the graveside service with committal, and the automotive equipment to transfer cremains and flowers to place of committal (within a 25 mile service radius.)

*(The selection of a casket, cremation casket or alternative container, an urn and memorial package may need to be made. Cremation process fee not included.) If you would like to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition material (with or without an outside covering).

INFANT, CHILD, or YOUTH SERVICES

INFANT SERVICE (AGES 2 YEARS AND UNDER)

\$ 450.00

This service includes the basic services of the funeral director and staff, the transfer of the infant to the funeral home (within a 25 mile radius), embalming, other preparations of the infant, use of facilities for funeral ceremony or service in another facility, two hours of calling immediately prior to the ceremony, committal or other dispositions service, and automotive equipment to transfer the infant and flowers to the cemetery (within a 25 mile service radius). This package also includes a specific 21/1 white casket, a register book, and acknowledgment cards.

CHILD SERVICE (AGES 2 YEARS TO 8 YEARS)

\$ 2,450.00

This service includes the basic services of the funeral director and staff, the transfer of the child to the funeral home (within a 25 mile service radius), embalming, other preparations of the child, use of facilities for visitation (one day) and the next day a funeral ceremony or ceremony in another facility, committal or other disposition service, and automotive equipment to transfer the child and the flowers to the cemetery (within a 25 mile service radius). (The selection of a 24/1 to 36/1 casket and a memorial package will be needed.)

YOUTH SERVICE (AGES 8 YEARS TO 18 YEARS)

\$ 3,650.00

This service includes the basic services of the funeral director and staff, the transfer of the youth to the funeral home (within a 25 mile service radius), embalming, other preparations of the youth, use of facilities for visitation (one day) and the next day a funeral ceremony or ceremony in another facility, committal or other disposition service, and automotive equipment to transfer the youth and the flowers to the cemetery (within a 25 mile service radius). (The selection of a 44" to 66" casket and memorial package will be needed.)